

Denver-2015



*Ticket Express  
User Group Meeting*

**BACK TO BASICS**





## 2015 TICKET EXPRESS ANNUAL USER GROUP MEETING

<b>WHEN:</b>	General Sessions	June 6 <sup>th</sup>
	Special CC Processing Presentation	June 6 <sup>th</sup>
	General Training Seminar	June 7 <sup>th</sup>
	REZ Training Seminar	June 7 <sup>th</sup>

See the Schedule Sheet for Details

**WHERE:** Renaissance Denver Downtown City Center  
918 17<sup>th</sup> Street, Denver, CO 80202  
\$175.00 + tax/night - Single Occupancy  
\$185.00 + tax/night - Double Occupancy

(The reservation link to our discounted rate is below in blue.)

**FEES:** 2 General/Training Sessions with Breakfast, Lunch & Breaks plus  
Materials - \$235.00/person

The fee allows you to move between the concurrent sessions if desired.

Our host venue is a beautiful, 230 room luxury hotel birthed inside the historic Colorado National Bank building. The bank was built in 1915 and last year's event held here was one of our best ever. Three of the massive vaults have been converted to meeting rooms and Sunday's Rez Express training will be held in one of them.

There is always plenty to see and do in Denver and we look forward to seeing you!

Mark your calendars!

\*\*\*\*\*[The Deadline for Hotel Registration is May 15th.](#)\*\*\*\*\*

You may make your reservation on line by clicking this link:

[Book your group rate for Comptrol Systems](#)

The contracted room rates will be offered 3 days before and 3 days after our meeting dates.

**Registration:** Comptrol has made a commitment towards using less paper in the office. As part of that commitment, we have given up our fax machine! Making the most of the internet, all of the forms you normally print and fax to us are designed to be submitted electronically. Each form, Registration, Training Seminar Topics, and Suggested Enhancements are a separate button on our website under Client Log-In at [www.comptrolsystems.biz](http://www.comptrolsystems.biz)  
**Please take advantage of this format.** Comptrol no longer accepts faxed forms.

**Cut Off Dates:** We need your list of [Suggested Enhancements](#) and [Registration Form](#) no later than April 30<sup>th</sup>. Suggested Enhancements received after that time will likely NOT be included in the program materials due to printing deadlines.

**Most of these forms are on our website under Client Log-In at [www.comptrolsystems.biz](http://www.comptrolsystems.biz)** Each form has a submit button which will Email the completed form to us.

**Payment must be received prior to the event for admittance.** Please print a copy of your Registration Form to send with your check (ok, we're still killing a few trees!).

*WE LOOK FORWARD TO SEEING YOU IN DENVER IN JUNE,*

**COMPTROL SYSTEMS, INC.**

2015 Ticket Express Annual User Group Meeting  
SCHEDULE SHEET

**Arrival Day, June 5<sup>th</sup> - Enjoy the Mile High City!**

**Day 1 – June 6<sup>th</sup>**

- 08:30-09:00 Continental Breakfast
- 09:00-10:00 Formal Meeting – Starting with Ticket Express, Rez Express, Group Express Rental/Retail & Web Express (iSales), Pass Express & Lift Express
- 10:00-10:30 Mid Morning Break / Refreshments
- 10:30-11:30 Formal Meeting – Continues
- 11:30-01:00 Lunch
- 01:00-02:00 Formal Meeting – **A Special Presentation on CC Processing for 2015 by Card Dog**
- 02:00-02:30 Mid Afternoon Break / Refreshments
- 02:30-04:00 Formal Meeting - Continues

**Day 2 – June 7<sup>th</sup>**

- 08:30-09:00 Continental Breakfast
- 09:00-10:00 Breakout Meetings in two rooms – Feel free to move between them  
General Modules Training & Discussion in Main Room  
Rez Express Training & Discussion in Vault Room
- 10:00-10:30 Mid Morning Break / Refreshments
- 10:30-11:30 Breakout Meetings - Continue
- 11:30-01:00 Lunch
- 01:00-02:00 Breakout Meetings - Continue
- 02:00-02:30 Mid Afternoon Break / Refreshments
- 02:30-??:?? Breakout Meetings - Continue